



## DLA Troop Support

### 2022 Hall of Fame Inductee

### GARTH MCBRIDE, SR.

**Garth McBride, Sr.** is being inducted into the Defense Logistics Agency Troop Support Hall of Fame, Class of 2022 for his outstanding mission support from 1986 to 2019. Mr. McBride served in several roles throughout his federal career of 33 years and was known as a leader in customer operations across DLA.

Mr. McBride culminated his career as a Customer Support Liaison for U.S. Navy and U.S. Southern Command customers, coordinating with internal and external customer support teams on critical and specialized program requirements. While in this role, Mr. McBride assisted in reviewing requirements, including inputting, initiating, establishing, tracking, expediting, and completing orders by working closely alongside the customer and most notably the DLA Troop Support Medical and Clothing and Textiles supply chains. His actions directly increased sales by \$1.6 million to Medical and \$2.5 million to C&T in 2017 to 2019.

From early in his career, Mr. McBride was instrumental in process improvement, cost savings and significant warfighter support efforts. While serving on a fasteners team at the Defense Industrial Supply Center, a DLA Troop Support legacy organization, McBride helped remove millions of dollars of fraudulent items out of the supply pipeline ensuring military safety. He was also selected as the Customer Operations lead for a DLA Troop Support Command mandated "top-down review" of processes and procedures at DLA Troop Support Pacific and DLA Troop Support Europe. His thorough findings and reviews resulted in changes that continue to impact processes and office structures to this day.

Mr. McBride was a pioneer of customer operations, with a thoughtful and knowledgeable understanding of customers' requirements, and a dedication to improving DLA's day-to-day operations to best support warfighter needs. He worked tirelessly to form the DLA Troop Support Customer Outreach team, with many of his initiatives now also incorporated at DLA Headquarters. Mr. McBride was an exceptional leader whose commitment to excellence and mentorship continues to empower employees to provide exceptional levels of warfighter support.